



FIRE MAGIC LABOR WARRANTY POLICY

Effective October 1, 2025

Any in-field warranty repair that is performed by a qualified service technician, which occurs within **two years** of purchase (by the consumer) in the United States and Canada and involves replacement of a defective part under warranty for any **R.H. Peterson Fire Magic Gas Grill** will be reimbursed up to \$200 per warranted unit through the **Fire Magic Labor Warranty Policy**, made **under the following conditions**:

1. The product was purchased NEW by the consumer.
2. The product or part is covered by the factory warranty*, **and**
3. If defective product or part has been assigned an RMA number, the product has been returned to the factory**, **and**
4. The factory has determined that the product or part was defective. Until the factory makes this determination, **no credit** will be issued.

If the product returned to the Robert H. Peterson Co. is found to be defective due to mishandling, abuse, improper installation, etc., credit will not be issued. The returned item may be returned to you, F.O.B. factory.

Claims for Fire Magic Labor Warranty reimbursement should be completed online on the RHP website www.rhpeterson.com/warranty-form. This form must be filled out completely to receive reimbursement. If you have any questions, please call the Technical Services Department.

*Parts no longer covered by warranty (see Statement of Policy, section IX Limited Warranty Policy) do not qualify for labor reimbursement.

NOTE: A Return Material Authorization (RMA) number is only an authorization to return a product. This assigned **RMA number does not mean credit will be automatically issued upon return of the product (See Returned Goods Policy).